

Your Opinion is Valuable

Please take a minute to complete this questionnaire.

We expect our employees to serve the public courteously and efficiently.
Please take a few minutes and let us know how we're doing.
Your responses will help us improve our service.

1. Rate today's visit:

	Outstanding	Good	Average	Fair	Poor
Promptness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. Reason(s) for your visit:

- Permits
- Plan Review
- Record Research
- Records Copies
- General Information
- Code Specification Questions
- Compliance Review
- Code Enforcement Issue
- Other _____

3. If a staff member was especially helpful, please let us know so we may show our appreciation.

4. Suggestions for improvement:

OVERALL How would you rate our service?					
Outstanding	Good	Average	Fair	Poor	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Today's Date: _____

Time of your visit: _____

Do you want a manager to call you?

Yes No

Optional Information:

Name _____
please print

Address _____

City _____ Zip _____

Phone _____

E-mail _____

Thank you for your time and comments. Your opinion makes a difference!
Please drop this form in the Comment Box before you leave today OR mail to:
Building Department, 891 Mtn Ranch Road, San Andreas, CA 95249